

## Product Brief

# Accedian Cyber Resiliency Services: Incident Response (IR) Service

We help you respond and recover from security incidents – fast

When attacks happen, every second matters. Oftentimes, organizations do not have the skill, tools, capacity, or expertise, to contain, remediate, and restore normal operations when a breach has occurred. This can lead to significant fines, lost intellectual property, loss of data privacy and integrity, reputational damage, and ultimately, lost business.

To protect your organization when the unexpected occurs, you need an elite team of cyber experts that you can count on.

Accedian's Incident Response (IR) service delivers a suite of proactive and emergency services to help you prepare for, respond to, and recover from a breach. Our IR service provides you with immediate access to world class threat hunters that help you shore up your defenses and get back to doing what you do best... running your business.



### Fast response:

24x7x365 hour emergency response capabilities provide rapid assistance when you need it most.



### Elite team of threat hunters:

Delivering incident coordination and command, forensic investigation, expert guidance, and response to any cybersecurity incident.



### World-class cyber experts:

Bolster your defenses with trusted recommendations before an attack takes place.

## Available Incident Response Services

The best offense is a good defense. In addition to emergency IR services, Accedian offers a range of proactive services to help you fortify your security posture, regardless of where you are on your cybersecurity journey.



### Emergency Incident Response

24/7/365 incident coordination and control, forensics, guidance, and response to a cyberattack, including clean-up and consequence management.



### Compromise Assessment

An in-depth review and analysis of your current IT infrastructure, helping you to proactively identify the threats and vulnerabilities of your network, exposing weaknesses and high-risk practices.



### Incident Response Readiness Assessment

Are you ready if an attack were to take place? This assessment evaluates your current ability to respond and communicate to an attack.



### Threat Hunting

A comprehensive review of your network and its systems for potential areas of compromise. Threat hunting combines proactive methodology and innovative technology to find and stop malicious activity.



## Security Incident Response Process

### 01 Preparation



#### People

- Training – roles and responsibilities



#### Processes

- Mock data breaches, incident response fire drills



#### Tools

- Ensure you have the right hardware/software stack in advance of threats



#### What, Where, When, How and Why

- Get to root cause quickly
- Leverage our elite team of threat hunters

### 02 Containment, Elimination of Threat, Recovery



#### Technical

- Contain
  - We contain the incident and minimize the impact on your business
  - We prevent lateral movement and contain compromised endpoints
  - Elimination of threats altogether



#### Business

- Recovery: We re-establish business continuity and get you back up and running as quickly as possible

### 03 Post Incident



Identify changes needed for existing security processes and technologies



Suggest employee training that is needed



Define the weakness exploited by the breach and correct it so that it doesn't reoccur



Contact our experts today to ensure your network is protected should the unexpected happen.

## About Accedian

Accedian is the leader in performance analytics, cybersecurity threat detection, and end user experience solutions, dedicated to providing our customers with the ability to assure and secure their digital infrastructure, while helping them to unlock the full productivity of their users. [Learn more at accedian.com](https://www.accedian.com)

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